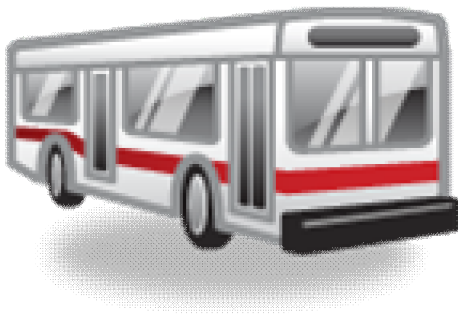




Community Care Services

Providing *Hope*
Building *Recovery*

TRANSPORTATION RESOURCE BOOKLET



Volume 2 . January 2014

Community Care Services

Transportation Resource Booklet

VOL. 2 – January 2014

The Mission of CCS

To improve lives by providing hope, building recovery, and fostering wellness with our communities.

The Vision of CCS

CCS will be an innovative leader, providing community based, integrated health and wellness programs and services.

The Purpose and Benefit of the Booklet

The purpose of this booklet is to provide resources of transportation for consumers in CCS programs. Transportation can be an obstacle and prevent individuals from obtaining much needed services that will aide them in achieving a better quality of life. It is the intent of Community Care Services to provide and assist consumers with transportation resources more efficiently.

TRANSPORTATION SERVICES

Detroit Department of Transportation (DDOT)

1301 East Warren Avenue

Detroit, MI 48207

Customer Services: (313) 933-1300

Hearing Impaired: (313) 834-3434

Michigan Voice Relay: (800) 649-3777 (from 8:00 a.m. - 4:00 p.m.)

Web site: www.RideDetroitTransit.com

Detroit People Mover

1420 Washington Blvd.

Detroit, MI 48226

Business Phone: (313) 224-2160

Message Center: (800) 541-RAIL

Fax: (313) 224-2134

Web site: www.thepeplemover.com

Southeast Michigan Council of Governments (SEMCOG)

535 Griswold St., Suite 300

Detroit, MI 48226

Phone: (313) 961-4266

Web site: <http://www.semcoq.org/>

Southeast Michigan Council of Governments (SEMCOG)

Alternate Commute Programs (Ride Sharing)

535 Griswold St., Suite 300

Detroit, MI 48226

Toll Free: (866) 510-POOL

Phone: (313) 963-RIDE

Fax: (313) 961-4869

Web site: <https://mirideshare.org>

Rideshare is a free computerized service of SEMCOG that matches car and van pool partners for the daily work commute. You will be matched with others who share common neighborhoods, work locations and hours. Rideshare's guaranteed Ride Home Program offers taxi fare reimbursement should an emergency arise during your workday and you need to get home in a hurry. Unexpected overtime is also covered.

Smart Disabled Program

Phone: (313) 223-2185

Phone 2: (313) 223-2186

Toll Free: (866) 962-5515

Website: www.smartbus.org

The Smart Reduced Fare Program enables persons with disabilities to ride SMART services at a reduced rate. The Reduced Fare ID Card entitles persons with disabilities a \$1.00 one-way Connector fare, .50 cents one-way Fixed Route fare and FREE transfers on SMART.

SMART

Suburban Mobility Authority for Regional Transportation

Buhl Building

535 Griswold Street, Suite 600

Detroit, MI 48226

Toll Free: (866) 962-5515

Fixed Route: (313) 223-2305

Cancellation: (313) 961-9594

Connector Service: (800) 624-3455

Email: postmaster@smartbus.org

Website: www.smartbus.org

SMART Bus Connector

Phone: (866) 962-5515

Email: postmaster@smartbus.org

Website: www.smartbus.org/smart/home

For disabled passengers: www.smartbus.org/disability

SMART Local Communities:

Allen Park:

Smart Community Connector: (313) 961-6030

Senior Citizens Alternative: (313) 928-0770

Belleville:

Wheels for Independence: (734) 697-3733

Brownstown Township:

Senior Center: (734) 675-0920

Downriver Cab: (734) 675-0920 Authorization required from Recreation Department

Smart Local Communities Continued:

Canton Township:

Fish Volunteers: (734) 675-0920

Mobility Transportation: (734) 975-4630 or (888) 539-9879

Dearborn:

Senior Citizens Bus Service: (313) 943-4083

SMART Community Connector: (313) 961-6030

Dearborn Heights:

Dearborn Heights Helpers: (313) 277-7844

SMART Community Connector: (313) 961-6030

Senior Services: (313) 277-7765

Ecorse:

SMART Community Connector: (313) 382-3305

Senior Center: (313) 382-3305

Flat Rock:

Recreation Department: (734) 729-2710

Garden City:

Nankin Transit Commission: (734) 729-2710

Gibraltar:

Community Center (special trips only) (734) 671-1466

Grosse Ile Township:

Recreation Department: (734) 675-2364

Hamtramck Senior Citizens Center:

Phone: (313) 365-6260

Highland Park Senior Citizen Center

Phone: (313) 365-1718

Inkster

Inkster Senior Services: (313) 561-2650

Nankin Transit Commission: (734) 729-2710

Lincoln Park:

SMART Community Connector: (313) 961-6030

Lincoln Park Senior Citizens: (313) 386-3102

Livonia:

Civic Park Senior Center: (734) 466-2555

Community Connector: (734) 466-2700

Melvindale:

SMART Community Connector: (313) 961-6030

Melvindale Senior Citizens: (313) 429-1089 ext. 1074

Northville/Northville Township:

Parks & Recreation: (248) 349-4140

Plymouth/Plymouth Township

FISH of Plymouth (volunteer): (734) 261-1011

Senior Van Services: (734) 459-8888

Mobility Transportation: (734) 477-6404 (township only)

Redford Township:

Redford Connector: (313) 387-2770

River Rouge:

SMART Community Connector: (313) 961-6030

River Rouge Senior Activity Center: (313) 842-3360

Riverview:

SMART Community Connector: (313) 283-5550

Riverview Senior Center: (734) 281-4219

Romulus:

SMART Community Transit: (734) 955-4120

Romulus Senior Center: (734) 955-4120

Southgate:

SMART Connector: (734) 283-5550

Southgate Senior Citizens: (734) 258-3066

Sumpter:

Sumpter Senior Citizens: (734) 461-9373

Taylor:

SMART Connector: (734) 283-5550 or (313) 961-6030

DownRiver Cab for Taylor Seniors: (734) 283-9090

Taylor Senior Services: (313) 291-7740

Trenton:

SMART Connector: (313) 961-6030 or (734) 293-5550

City of Trenton %loop+Bus: (734) 675-0063 1 day advance notice

Trenton Senior Center: (734) 675-0063 OR (734) 692-5632

Van Buren Township:

September Days Senior Center: (734) 699-8919

Wayne:

Nankin Transit Commission: (734) 729-2710

Westland:

Nankin Transit Commission: (734) 729-2710

Woodhaven:

Senior Center: (734) 231-6987 or (734) 675-4926

Reservations must be made at least 24 hours in advance

Wyandotte:

SMART Connector: (866) 962-5515 seniors only

Wyandotte Recreation: (734) 324-7285 OR (734) 324-7286

OTHER TRANSPORTATION RESOURCES

AIDS Partnership Michigan

2751 E. Jefferson, Suite 301

Detroit, MI 48207

Phone: (313) 446-9800

Website: www.aidspartnership.org

Transportation for those living with AIDS or HIV

American Cancer Society

Phone: (248) 557-5353

Web site: www.cancer.org

Free rides to doctor's appointments

Americas with Disability Act (ADA) Services

Monroe: (734) 242-6766

LET provides on-call services to qualifying riders with disabilities. With an ADA certified ID, you can call 24 hours to two weeks in advance.

Belleville - Independent Services

Wheels Independence: (734) 697-3733

Bi-County Hospital

Phone: (586) 759-7433

Rides are available to and from Bi-County Hospital and to any medical offices on the hospital campus or within a block of the hospital.

Botsford Hospital Ride

Provided by Community EMS: (248) 471-0909

At least 2 weeks notice required.

BELLE Caregivers

1265 Parkview

Detroit, MI 48214

Phone: (313) 822-3922

Transportation to medical appointments by volunteers.

Caregivers Ministry Network

2111 Woodward Ave. #700

Detroit, MI 48201

Phone: (313) 964-5070 or (800) 676-5071

Email: communications@cgcares.org

Website: www.cgcares.org

CAUSE Senior & Handicap Transportation

1712 W. Grand Blvd.

Detroit, MI 48208-1002

Phone: (313) 897-6500

Community Health Awareness Group (CHAG)

1300 W. Fort. St.

Detroit, MI 48226

Phone: (313) 963-3434

Fax: (313) 963-1832

Website: www.chagdetroit.org

This program transports HIV positive individuals to and from medical appointments and psychosocial support groups. The objectives of the program are to reduce social isolation and facilitate primary care and other support services. Call 48 Hours in advance to schedule.

Community Living Services, Inc.

35425 W. Michigan Ave.

Wayne, MI 48184

Phone: (734) 467-7600

Website: www.comlivserv.com

A non-profit organization dedicated to providing supports and services that keep other adults and adults with physical disabilities in their homes and communities. Services people living in Wayne, Oakland and Macomb.

Crossroads of Michigan-Main Office

2424 W. Grand Blvd.

Detroit, MI 48208

Phone: (313) 831-2787

Website: www.crossroadsofMichigan.org

DIAL-A-RIDE

Harper Woods: (313) 343-2580

Redford: (313) 387-2770

Riverview/Trenton: (734) 676-7640

Bedford: (888) 664-5984

Frenchtown: (734) 242-6766 1 hour advance notice

Direct Contact

Phone: (313) 841-6500

Direct Contact services are available for residents of Southwest Detroit.

DDOT – Special Services

Reduced Fares, Room 111

1301 East Warren Ave.

Detroit, MI 48207

Phone: (313) 578-8266

Downriver Community Conference

15100 Northline Rd., Suite 179

Southgate, MI 48195

Phone: (734) 362-7029

Website: www.dccwf.org

Provides transportation for non-emergency medical appointments, job-related, or other necessary trips such as appointments at a human service agency. Call 24 hours in advance.

Eastside Butzel Family Center

7737 Kercheval

Detroit, MI 48214

313-281-4030

Non-emergency medical transportation between residences, physician offices, rehabilitation centers, and hospitals.

- Must be a resident of the City of Detroit
- Must present identification
- Must present social security card
- Must present proof of income 2011-2012
- Transportation provided by Checker Cab
- Five FREE rides per month
- Pickups only: 8:00 a.m.- 11:30 a.m.

Eastside Community Resources and Assistance Center

12530 Kelly

Detroit, MI 48224

Phone: (313) 521-1900

E-mail: Jacksonc@ezridetransit.org

Faith in Action for Monroe County

6724 North Monroe Street

Monroe, MI 48162

Phone: (734) 243-2233

Website: www.fiamonroe.org

Transportation for the developmentally disabled, elderly, physically disabled, terminally ill.

Fish Dial-A-Ride of Western Wayne County

6530 Paul Revere Lane

Canton, MI 48167

Phone: (888) 660-2007

Flat Rock Bus Transportation

Phone: (734) 379-1450

Garden City Osteopathic Hospital

Phone: (734) 458-4500

Transports persons with appointment to the hospital. Must live within Garden City, Inkster, Westland, Wayne, Redford Twp. or Livonia.

Health Emergency Lifeline Program (HELP)

1726 Howard Street

Detroit, MI 48216

Phone: (888) 435-5655

Emergency transportation by cab to hospital or doctor appointments.

HealthLink

26150 Northline Road

Taylor, MI 48180

(888) 946-2407

(313) 292-9981 (Ambulance Service)

(800) 245-3725 ext. 2 (Wheelchair Service)

Transportation service from full critical care and medical intensive care to wheelchair vans and courier service.

Heart of the City

4605 Cass Avenue

Detroit, MI 48201

Phone: (313) 832-4912

Transportation by volunteers

Henry Ford Senior Independence

Phone: (313) 653-2020

Website: www.henryfordhealth.org

HELP

14 Cortland

Highland Park, MI 48203

Phone: (313) 869-1964

Transportation to medical appointments by volunteers

Interfaith Volunteer Caregivers

8075 Ritter

Center Line, MI 48015

Phone: (586) 757-5551

Email: mailbox@mcivc.org

Website: <http://www.mcivic.org>

Jewish Family Services of Washtenaw County

2245 State Street

Ann Arbor, MI 48104

Phone: (734) 769-0209

Website: www.jfsannarbor.org

Jewish Federation of Metropolitan Detroit

6735 Telegraph Road

Bloomfield Hills, MI 48301

Phone: (888) 902-HOPE

Website: www.jfsdetroit.org

Joyfield Caregivers

5780 Evergreen

Detroit, MI 48228

Phone: (313) 271-6390

Transportation to medical appointments by volunteers.

Latino Family Services, Inc.

3815 W. Fort Street

Detroit, MI 48216

Phone: (313) 841-7380

24 hour notice

Logisticare

Phone: (866) 569-1902

TDD: (866) 298-3133

Where is my ride: (866) 569-1903

Healthcare Facility Dept.: (866) 569-1908

Website: www.logisticare.com

Ambulatory and Wheelchair/medivan

All trips must be prearranged.

Takes urgent care and discharge reservations 24 hours 7 days per week.

Trips must be Medicaid covered services.

All reservations must be made with at least 2 business days notice.

Verifiable urgent trips may be accepted with less than 2 business days notice.

Lutheran Social Services

8131 E. Jefferson Ave.

Detroit, MI 48214

Phone: (313) 823-7700

Website: www.lssm.org

MediTrans

Non-emergency transportation
(313) 556-4201

MetroLift

1301 East Warren
Detroit, MI 48207
(313) 933-1300
Rates are based on income.

Michigan Association of Railroad Passengers (MARP)

PO Box 52148
Livonia, MI 48152-0148
Phone: (313) 575-6608
Email: marprail@yahoo.com
Website: www.marp.org

Michigan Department of Transportation (MDOT)

State Transportation Building
425 W. Ottawa St.
PO Box 30050
Lansing, MI 48909
Phone: (517) 373-2090
Passenger Division: (517) 373-0471
Website: <http://www.michigan.gov/mdot>

Michigan Public Transit Association

2875 Northwind Drive, Suite 120
East Lansing, MI 48823
Phone: (517) 324-0858
Fax: (517) 324-7034
Email: mpta@mptaonline.org
Website: www.mptaonline.org

Macomb County Transportation

21885 Dunham #10
Clinton Twp., MI 48036
Phone: (586) 469-6999
TDD: (586) 469-5962
Email: mccsa@macombcountymi.gov
Website: www.macombcountymi.gov

Monroe Cancer Connection

800 Stewart Road

Monroe, MI 48162

Phone: (734) 240-5400

Email: donna.bruck@mercymemorial.org

Website: www.mercymemorial.org

Free rides to doctor's appointment and medical testing.

Oakwood Health Systems

Health Link Van: (800) 245-3725 ext. 2

Provides medical transportation to Oakwood, Heritage, Annapolis, and Southshore/Seaway Hospitals.

Open Door Outreach Center

7070 Cooley Lake Road

Waterford, MI 48327

Phone: (248) 360-2930

Email: opendoor43228@sbcglobal.net

Website: <http://www.opendooroutreachcenter.com>

Pontiac (City of) Televan Services

Phone (248) 758-3930

Really Living Corp.

PO Box 351

Taylor, MI 48180

Phone: (734) 709-6402

Email: jc@reallylivingcorp.org

Website: www.reallylivingcorp.org

Response Transportation

9601 St. Mary

Detroit, MI

(313) 838 . 0046

FIA medical transportation statement. FREE for seniors age 62 and up \$10 round trip for individuals under the age of 62.

Royal Oak Township

Phone: (248) 547-9800 ext. 225

Saline Social Services

131 E. Michigan Avenue
PO Box 404
Saline, MI 48176
Phone: (734) 429-4570
Email: socserv@frontier.com
Website: www.salinesocialservice.com

Samaritan Assistance Center

140 Superior Blvd.
Wyandotte, MI 48192
Phone: (734) 285-8450 OR (734) 285-9470 ext. 150
Emergency transportation for residents of Wyandotte.

Sisters Outreach Services

825 W. 9 Mile Road
PO Box 20602
Ferndale, MI 48220
Phone: (248) 544-8401
Email: info@sistersoutreachservices.com
Website: www.sistersoutreachservices.com
Provides help with transportation. Open to those in Wayne, Oakland, and Macomb counties and you must be employed.

SMART Jobs Programs

(313) 223-2191
Get-A-Job-Get-A-Ride! Gives free SMART card for unlimited rides for a month for new employees (maximum of one year). TransitChek: Employers can get a tax deductible business expense and employees get a tax free benefit of up to \$65 per employee per month (essentially free transportation).

Spectrum Child and Family Services

16250 Northland Dr.
Southfield, MI 48075
Phone: (313) 456-6060
Website: www.waystowork.org

St. Mary-Mercy Hospital Courtesy Van Service

Phone: (734) 655-4826
Must be receiving services at the hospital.

STAT Patients Family Services/Pope John Hospitality House

Contact: Most Holy Trinity Church

Phone: (313) 965-4480

Provides transportation to families of children who have cancer.

Transportation of Southfield

Phone: (248) 796-4658

Traveler's Aid Society of Metro Detroit— Cadillac Towers

65 Cadillac Square, 30th Floor, Suite 300

Detroit, MI 48226

Phone: (313) 962-6740

Fax: (313) 962-3609

Metro Airport: (734) 941-3943

Email: info@travelersaiddetroit.org

Website: www.travelersaiddetroit.org

Transportation to doctor's appointment or job interviews

Troy People Concerned

2045 Austin Drive

Troy, MI 48083

Phone: (248) 528-9199

Website: www.tpchelps.org

Troy Meal Go Plus

Phone: (248) 457-1100

Veteran's Hospital/Detroit

Phone: (800) 511-8056

Transportation is free to eligible VA patients

Virginia Parks Citizens Service Corp.

8431 Rosa Parks Blvd.

Detroit, MI 48206

Phone: (313) 894-2830

Transportation by volunteers for those seniors in the Virginia Park community.

Walled Lake (City of)

Phone: (248) 624-4847

Ways to Work of Michigan

Matrix Human Services

13560 East McNichols

Detroit, MI 48205

Phone: (313) 526-4000

Ways to work is a unique financial program. Grants, short term, low-interest loans to working families with challenging credit histories.

Wilson Assisted Transportation, Inc.

Phone: (313) 368-7318

7 days a week

Door-to-door services providing transportation for Dialysis, doctor's appointments, physical therapy, chemotherapy, radiation therapy, hospital discharges, x-ray, pharmacy, other. Medicaid Accepted.

SENIOR CENTERS AND RECREATIONAL DEPARTMENTS

Auburn Hills Senior Center

Phone: (248) 370-9353

Berkley Parks and Recreation Department

Phone: (248) 658-3470

Birmingham Area Senior Coordinating Council

Phone: (248) 203-5270

Bloomfield Twp. Senior Services

Phone: (248) 341-6450

Clawson Senior Center

Phone: (248) 583-6700

Farmington Hills Senior Center

Phone: (248) 473-1864

Ferndale Senior Center

Phone: (248) 544-6767 ext. 3366

SENIOR CENTERS AND RECREATIONAL DEPARTMENTS

Hamtramck Senior Citizens Center:

Phone: (313) 365-6260

Hazel Park Recreation Center

Phone: (248) 546-4093

Highland Park Senior Citizen Center

Phone: (313) 365-1718

Huntington Woods Recreation Department

Phone: (248) 541-3030

Madison Heights Senior Center

Phone: (248) 545-3564

Novi Senior Transportation Service

Phone: (248) 735-5617

Website: www.cityofnovi.org

Beginning April 6, 2012 Novi Senior Transportation service will expand to offer rides 10 miles beyond the city limits and will add non-medical destinations to its stops.

Oak Park Senior Center

Phone: (248) 691-7575

Rockwood Senior Bus Services

Phone: (734) 379-6600

Royal Oak Senior Transportation Program

Phone: (248) 246-3914

St. Patrick Senior Center

58 Parsons

Detroit, MI 48201

(313) 833-7080

Must have physical or mental disability, medical documentation required, \$2.50 per ride.

West Bloomfield Parks and Recreation

Phone: (248) 706-2411

TAXI CAB SERVICES

ABC Cab Professional Transportation

12853 Levan Rd.
Livonia, MI 48150
Phone: (734) 844-0642

Alzalia Cab

2101 Puritan St.
Detroit, MI 48203
Phone: (313) 341-0542

Big Four Cab

748 Middlebelt Rd.
Inkster, MI 48141
Phone: (734) 722-4114

Budget Cab Company

666 Peterboro St.
Detroit, MI 48201
Phone: (313) 831-2900

Checker Cab Company

26500 Van Born Road
Dearborn Heights, MI 48125-1340
Phone: (313) 963-1000
Website: www.checkercab-det.com

Checker Cab

2128 Trumbull St.
Detroit, MI 48201
Phone: (313) 961-8294

City Cab Company

1401 Michigan Avenue
Detroit, MI
Phone: (313) 833-7060

City Cab Company

289 Adelaide St.
Detroit, MI 48201
Phone: (800) 833-1083

Dearborn Cab

5141 Ternes St.
Dearborn, MI 48126
Phone: (313) 457-7770

Detroit Cab Company

2201 Waterman St.
Detroit, MI 48209
Phone: (313) 841-6000

Downriver Cab Company

4624 13th St.
Wyandotte, MI 48192
Phone: (734) 282-2222

Gem Transportation

4937 Pelham
Dearborn Heights, MI 48125
Phone: (734) 286-4386
Fax: (313) 429-9380

Lorraine Cab

15100 W. Warren Avenue.
Dearborn, MI 48126
Phone: (313) 582-6900

Madina Cab Incorporated

6907 Yinger Ave.
Dearborn, MI 48126
Phone: (313) 584-4323

Metropolitan Cab Company

17300 Woodward Ave.
Detroit, MI 48203
Phone: (313) 869-8300

Trinity Transportation Group

4624 13th Street
Wyandotte, MI 48192
Phone: (734) 284-9229
Fax: (734) 283-8418
24 Hour Service: (734) 282-2222
Website: www.trinitytransportation.com

TVP Transportation

2660 Sylvania St.

Inkster, MI 48141

Phone: (313) 531-6262

Vinewood Cab Association

1682 Fort St.

Lincoln Park, MI 48146

Phone: (313) 382-0800

Wayne Cab

36110 W. Michigan Ave.

Wayne, MI 48184

Phone: (734) 721-2345

Wyandotte Cab

1100 Biddle Ave

Wyandotte, MI 48192

Phone: (734) 282-2222

**This booklet is published by the
CCS Transportation Committee.**

**If you find any information in the booklet
to be obsolete please email**

ldavenport@comcareserv.org

New volumes will be updated annually and reissued.